



April 27, 2018

Dear Residents of Canal Station,

PaintSmith is pleased to announce we've been selected to paint the exterior of your building. This letter will inform you about the painting process.

The building will be accessed primarily by swing-stage. This is a hanging platform, suspended by cables from the roof; the platform moves up and down the cables, using very quiet electronic motors. There will be 3- 4 of these swing-stages on various parts of the building at any time. We will inform Canal Station management as to where and when the work will commence in your area. Lesser portions of the building will be accessed by ladders and/or aerial lifts.

Each set, or section of swing-stage is between 10' and 45' wide and we work vertically on that section for 3- 5 consecutive days, weather depending. We spend part of a day setting up the stage, and typically pressure wash that area as soon as the stage is secured. The following days we will paint various colors of siding, soffits, deck railings and deck walking surfaces.

How does this affect you?

1. The work will affect you most when we are painting the exterior of your unit.
2. You will need to remove personal items from the balconies when you are alerted we will be working in your phase, or area
3. You will need to keep your doors and windows closed for the duration of the work in your area. We ask that you do not step out on your balcony until the painting is complete. You will know when the painting is complete when the masking has been removed from your windows and doors.
4. The Canal Station management will alert you periodically of phases, or areas we will be working on throughout the project. Pay attention. Due to weather and other circumstances, durations are approximate, and only scheduled out 30 days.
5. You may see our crew in the elevators, corridors, etc. Say hi, they are working hard for you!

Work on the 20th/Russell side of the building begins on Monday 5/7/18. A map is also included for your convenience.

Your PaintSmith Superintendent is Miguel Farias. Call him if you have any questions or concerns. 509 290 9038 or miguel@paintsmith.com

Thank you,

Justin Smith
PaintSmith Co.

Going the extra mile for our customers since 1973!